

## ACTIVITY HANDOUT: ATTITUDINAL BARRIERS (ANSWERS)

### [MODULE 1: Understanding Disability and Inclusion]

Match each statement by a MAMI health worker from the left-hand column with the type of negative attitude from the right-hand column.

Health worker statements	Type of negative attitudes	Notes
1. We usually see the mothers with disability after we have seen all the other mothers because if they miss out on an appointment it doesn't matter as much for them.	D. Inferiority	The health worker has a belief that the needs of mothers with disabilities are inferior to mothers without disabilities and therefore, it is okay to give them lower priority.
2. When a mother who is deaf or hard of hearing comes to the MAMI clinic, I leave her to be seen by the other staff. I don't know sign language and I am worried I won't be able to communicate with her.	C. Fear and avoidance	The health worker is avoiding seeing a mother who is deaf or hard of hearing for fear of not knowing how to communicate with her. She is managing her own discomfort by avoiding the mother.
3. No need for a screening. Refer this mother with disability to specialized services because she probably struggles with feeding her infant.	A. Stereotyping	The health worker is stereotyping the mother and making assumptions about her feeding and needs solely based on her disability.
4. This mother says she has a disability, but she looks the same as everyone else to me. Why should I spend longer counseling her?	E. Denial	The health worker does not recognize that some disabilities are not visible. Based on that belief, she is denying the mother the extra time she needs to be effectively counseled.
5. When I see infants with disabilities at the MAMI clinic, I feel sorry for their mothers. I talk to them	B. Pity	The health worker is pitying the mother for having an infant with a disability.



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about how hard it must be for them.		
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*Adapted from: Disability-inclusive health services toolkit: a resource for health facilities in the Western Pacific Region. Manila, Philippines. World Health Organization Regional Office for the Western Pacific. 2020. Licence: CC BY-NC-SA 3.0 IGO.*